

## Quality Policy

As Egis Tünel İşletmeciliği, which operates Eurasia Tunnel, our main objectives are;

- Ensuring that all of our employees, ATAŞ's employees and subcontractors work in a secure environment.
- To safely operate and preserve all assets of the Eurasia Tunnel.
- As a company, to carry out services to meet the needs and expectations of our stakeholders with the participation and endeavor of all our employees,
- To implement and respect operational procedures,
- To provide continuous improvement in the processes of Traffic Management, Toll Management, M&E and E&E Maintenance, Information Technologies, Scada and Civil Infrastructures,
- Implementing the right staff organization, according to some high HR standards.
- Being a pioneering and innovative company by keeping our quality standards at the highest level, fulfilling legal requirements and providing services in line with international and national standards,
- When establishing services within the framework of legislation, we must ensure that the satisfaction of our staff and our beneficiaries is maximized,
- To ensure that the employees, who provide services, receive training to improve quality and personal skills,
- Ensuring that ATAŞ's satisfaction is enhanced and maintained by identifying risks and opportunities that may affect the presentation and appropriateness of services,

It is the most important duty of all of us to earn the trust of ATAŞ, to be able to sustain it and to continuously improve it, by reaching the highest quality with the safest, most economical, fastest and shortest way.