

EGİS TNEL İLETMECİLİĐİ

Quality Policy

As Egis Tnel İletmeciliđi, which operates Eurasia Tunnel, our main objectives are;

- Ensuring that all of our employees, ATA's employees and subcontractors work in a secure environment.
- To safely operate and preserve all assets of the Eurasia Tunnel.
- As a company, to carry out services to meet the needs and expectations of our stakeholders with the participation and endeavor of all our employees,
- To implement and respect operational procedures,
- To provide continuous improvement in the processes of Traffic Management, Toll Management, M&E and E&E Maintenance, Information Technologies, Scada and Civil Infrastructures,
- Implementing the right staff organization, according to some high HR standards.
- Being a pioneering and innovative company by keeping our quality standards at the highest level, fulfilling legal requirements and providing services in line with international and national standards,
- When establishing services within the framework of legislation, we must ensure that the satisfaction of our staff and our beneficiaries is maximized,
- To ensure that the employees, who provide services, receive training to improve quality and personal skills,
- Ensuring that ATA's satisfaction is enhanced and maintained by identifying risks and opportunities that may affect the presentation and appropriateness of services,
- It is the most important duty of all of us to earn the trust of ATA, to be able to sustain it and to continuously improve it, by reaching the highest quality with the safest, most economical, fastest and shortest way.